

Privacy Policy

Here at the Entrust Foundation your privacy, the privacy of our partners and the privacy of the people they work with is extremely important to us. We adhere to the Australian Privacy Principles ([link](#)) in our drive to be best practice. In addition, we comply with the Payment Card Industry Data Security Standard which covers security of payment card information.

Use of your information

We commit to using your information only for the purposes it was collected. We will not sell or give away your information to unauthorised third parties. We commit to keeping your information as up-to-date as possible. Should you believe our information is out of date, please let us know and we will update it.

From time to time we will send out emails on matters we believe are relevant to you. You can opt-out of receiving these emails at any time by sending an email to info@entrust.org.au

In accordance with the Australian Privacy Principles (effective from 12th March 2014), we advise you that any personal information you give to us will be used only to record fundraising and/or donation information as required by law, to deliver information, or to improve our service to you, or as otherwise required by law, and for no other reason.

We may disclose or transfer your information to companies that process donations or payments you may make towards our projects. In the case of donations, some information may be collected by third-party banking intermediaries in order to process your donation (that information is then subject to the privacy policy of those intermediaries (Gateway providers, PayPal, SecurePay, CBA, etc.) and some of this information may be stored on servers located overseas.

Some information we hold will be stored on a cloud server. Where this is the case, Entrust Foundation takes all reasonable precautions to ensure the safety and confidentiality of your information.

Your choice regarding providing us with information

You have the choice about whether you share your information with us based on this Privacy Policy. However please be aware that should you choose not to supply some information, this may impact on our ability to provide certain services to you - such as the provision of a tax-deductible receipt where you have donated to a tax-deductible project.

Accessing your information

Individuals may ask to see personal information about themselves and if the personal information held is not accurate, complete and up-to-date, we will take reasonable steps to correct the information so that it becomes accurate, complete and up-to-date. This right is subject to some exceptions, for example, access may not be provided to information relating to existing or anticipated legal proceedings, or where it would breach confidentiality.

If you wish to have your information deleted, we will take reasonable steps to do this, except where we need to keep the information for legal, auditing or risk management purposes.

Respecting our beneficiaries

As well as your privacy, we also respect the privacy of our implementing partners and our beneficiaries. We will not disclose identifying information about our implementing partners unless it is mutually beneficial and does not impose a security risk for them. We will not disclose information about individual beneficiaries without their consent.

We also request you to take special care with images from our programs, particularly images of children. We ask that you do not copy these images unless we tell you that you may, and you have that permission in writing.

Changes to this Privacy Policy

It may be necessary for us to review and revise our Privacy Policy from time to time. An up to date version will be posted on our website at www.entrust.org.au. We suggest that you visit our website regularly to keep up to date with any changes.

Privacy Complaints

Should you have any concerns about your privacy, please email us at info@entrust.org.au and we will respond as soon as possible.

This policy was last updated September 2015.